

Registration

Register by mail: Office of Continuing Studies
NC A&T State University
1601 E. Market St
Greensboro, NC 27411
or by phone: (336) 334-7607
1-888-323.6237
or by fax: (336) 334-7081

For further information

Patricia O'Connor
(336) 334-7607 or
poconnor@ncat.edu



Refresher Courses for ASQ Certification Examinations

Check Course

- Manager of Quality/Organizational Excellence (CMQ/OE)
- Principles of Quality Engineering (CQE)
- Principles of Six Sigma Black Belt (CSSBB)
- Principles of Quality Auditing (CQA)
- Introduction to Quality Principles (Quality Improvement Associate {CQIA})
 - Classroom Instruction
 - CQIA On-Line Instruction

Name _____
 Full Title _____
 Agency _____
 Address _____
 City _____ State _____ Zip _____
 Phone _____ E-mail _____

Method of Payment

Payment must accompany registration. Please check one:

- Visa Mastercard American Express
- Check Enclosed Purchase Order (PO)
- _____ PO #

Credit Card Information

Card # _____
 Expiration Date _____
 Amount \$ _____
 Cardholders Name _____
 Signature _____

Make checks payable to: NC A&T State University

North Carolina A&T
State University
Office of Continuing Studies
1601 E. Market St.
Greensboro, NC 27411

North Carolina A&T State University

Refresher Courses for ASQ Certification Examinations

Office of Continuing Studies

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1601 East Market Street
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Greensboro North Carolina 27411





Refresher Courses for ASQ Certification Examinations

The Office of Continuing Studies at North Carolina A&T State University and the Central North Carolina Section of the American Society for Quality (ASQ) are co-sponsoring a series of courses to help you improve business operations; improve quality and productivity; reduce costs, and prepare for ASQ certification exams. These courses, from introductory to advanced, present a systematic approach to improving the quality of operations in all areas of your business, such as reducing scrap, streamlining work-flow, reducing WIP, defining/mapping/improving and controlling business and production processes, defining customer needs and requirements and more.

Manager of Quality/Organizational Excellence (CMQ/OE) - replaces CQM
Quality principles & standards in relation to organization & human resource management.
Instructor: Paul Peterson
September 11 & 25, 2010
2 Saturdays, 8:00 a.m. - 4:00 p.m. \$350

Principles of Quality Engineering (CQE) -
Quality leadership, quality planning, quality systems development and implementation, reliability and risk management, customer satisfaction, continuous improvement techniques, statistical tools and quantitative analysis tools.
Instructor: Charles Volk.
August 19 - December 2, 2010
15 Thursdays, 6-9:00 p.m. \$674

Principles of Six Sigma Black Belt (CSSBB) - Six Sigma:
Disciplined methodology for developing & delivering high-quality products & services (better), reduced cycle times (faster), reduced costs (cheaper). Includes customer analysis, project management, the DMAIC process (Define, Measure, Analyze, Improve, Control) lean manufacturing, and design for Six Sigma.
Instructor: Rochelle Cook.
October 25, 2010 - February 28, 2011
16 Mondays, 6-9:00 p.m. \$674

Principles of Quality Auditing (CQA) - standards and principles for auditing and the auditing techniques of examining, questioning, evaluating, and reporting to determine a quality system's adequacy and deficiencies; analysis of elements of a quality system and judgment of its degree of adherence to the criteria of industrial management and quality evaluation and control systems. **Instructor:** Paul Peterson.
September 30 - December 2, 2010
9 Thursdays, 6-9:00 p.m. \$474

Introduction to Quality Principles - CQIA
Basic knowledge of quality tools & their uses with quality improvement projects. (Classroom Instruction)
Instructor: Ron Noel.
November 6 & 20, 2010
2 Saturdays, 9:00 a.m. - 3:00 p.m. \$314

CQIA On-Line, November 1 - 30, 2010 \$314

Certified Quality Technician/Certified Mechanical Inspector (CQI/CMI) - Provides a thorough introduction to the technical aspects of statistical process control, continuous improvement, incoming sampling, quality standards, calibration, blueprint reading, and other quality-related topics.
Instructor: Danny Chilton.
November 8, 2010 - February 28, 2011
14 Mondays, 6-9:00 p.m. \$664

Continuing Education Units (CEU)
Continuing Education Units (CEU) will be awarded upon course completion. The CEU is a nationally recognized unit of measure of participation in noncredit activities. One CEU equals ten hours of instruction. Participants will receive a certificate of CEU earned; permanent transcripts of CEU earned will be on file with the university. CEU earned will not imply ASQ certification.

One Recertification Unit = One CEU
Recertification Unit (RU)

Course Tuition includes QCI Primer

Registration Deadlines: 2 Weeks Prior to Class Starting Dates

